

Disclosing Medical Error: Reading list and video

- 1) [Current Concepts: Disclosing Harmful Medical Errors to Patients](https://www.nejm.org/doi/pdf/10.1056/NEJMra070568)
<https://www.nejm.org/doi/pdf/10.1056/NEJMra070568>
- 2) [Communication of Adverse Events to Patients/Patient Families](#)
- 3) **When Things Go Wrong: Responding To Adverse Events**
Consensus Statement of the Harvard Hospitals, March 2006
Chapter II: "Communicating with the patient and family", pages 6-13
<http://www.macoalition.org/documents/respondingToAdverseEvents.pdf>
- 4) **National Quality Forum**
Safe Practices for Better Healthcare—2009 Update
Safe Practice 7: Disclosure, pages 117-121 (you must download the publication)
http://www.qualityforum.org/Publications/2009/03/Safe_Practices_for_Better_Healthcare%E2%80%932009_Update.aspx
- 5) Video Example of Error Disclosure is available upon request. Please check with Debi Kurcab or Maureen Flaherty in SSOM.